



COURSE BROCHURE · VERSION 2026

AI Workflow Automation™

From a manual process to a working automation

2 days

LIVE ONLINE

8 hrs

PDUS & SEUS

Included

COURSEWARE

\$400

PER SEAT



NEW IN THIS RELEASE

The process comes first

You start with the work itself, not with a feature tour of an automation tool.

AI inside the workflow

Claude classifies, extracts, and generates as a step — not as a separate chatbot exercise.

Reliable enough to run

Approvals, errors, notifications, and an audit trail are part of the build.



INSIDE THIS BROCHURE

Contents

01	Program overview & what's included	3
02	Why this certification, now	4
03	Delivery mode & prerequisites	4
04	What you'll be able to do	5
05	Who should attend	5
06	Course curriculum	6
07	AI in this course	7
08	Your instructors & how to enroll	8

AT A GLANCE

Course version	2026
Format	Live online
Duration	2 days · 8 hours
Credits	8 PDUs
Assessment	Working workflow, no exam
Credential	AI Workflow Automation™
Prerequisites	None
Investment	\$400 \$800

Training a team?

25% off any group of five or more, plus private cohorts scheduled around your PI calendar. Email d.stevenson@agile36.com.

★★★★★ 4.9 / 5

Rated by learners on Google. Agile36 has trained professionals at Fortune 100 and Fortune 500 companies, government agencies, and universities for more than a decade.

WHAT CHANGED IN VERSION 2026

Not a feature sampler

You automate one complete business process from beginning to end.

Eight hours, four hours a day

Two live days. You build the whole time.

No traditional coding

n8n, Claude, APIs, and webhooks — not a programming class.

01 · PROGRAM OVERVIEW

Turn manual processes into working automations

Stop copying information between systems, sending repetitive follow-ups, updating spreadsheets by hand, and relying on people to move every task forward.

You will map a manual process, build it in n8n, add Claude, connect APIs and webhooks, and run it from trigger to business outcome.

THE AGILE36 DIFFERENCE

This is not a collection of disconnected exercises. You automate one complete business process from trigger to outcome.

Every class is live, capped for discussion, and led by practitioners who have led enterprise AI and transformation programs.

2

Days, live and instructor-led

4

Hours per day

8

Hours of live training

1

Complete process, automated end to end

WHAT'S INCLUDED



8 hours live

2 days of instructor-led virtual classroom — not recordings.



Certification

AI Workflow Automation™.



8 PDUs

Credit toward PMI and Scrum Alliance renewal requirements.



Post-class coaching

One-to-one executive coaching sessions after the cohort ends.



Digital workbook

The 2026 courseware, yours to keep and annotate.



AI prompt library

Reusable prompt patterns you can run the week after class.



Case studies

Real-world scenarios from organizations already doing this.



Free reschedule

Miss a session and join the next cohort at no extra cost.

Hands-on, not lecture. The class runs on activities, small-group discussion, role-play, and a running case study — including 4 AI activities where you write prompts, critique the output, and edit it into something a real team could use.

02 · WHY THIS CERTIFICATION, NOW

Most automation courses stop at features

This one starts with the work. You leave able to move from Manual Process → Workflow Map → Connected Systems → AI-Powered Decisions → Automated Business Outcome.

WHERE THIS TRAINING LANDS

Agile36 has delivered this course into:

- ✓ Financial services and insurance
- ✓ Healthcare and life sciences
- ✓ Government and public sector
- ✓ Telecom and media
- ✓ Retail and logistics
- ✓ Higher education

03 · DELIVERY MODE

- ✓ Live virtual classroom delivered remotely worldwide, over 2 days
- ✓ Taught by practitioners who have led enterprise AI and transformation programs, never contractors reading slides
- ✓ Cohorts kept small enough for real discussion and Q&A
- ✓ Open to attendees anywhere — weekday and weekend cohorts across US time zones, with private cohorts timed to your region

PREREQUISITES

- ✓ None. No traditional programming experience is required.
- ✓ Bring a repetitive business process you would like to automate.
- ✓ A laptop and a willingness to build in the session.

04 · WHAT YOU'LL BE ABLE TO DO

Outcomes you can point to on Monday morning

Map

- ✓ Find high-value automation opportunities
- ✓ Map triggers, inputs, actions, decisions, and exceptions
- ✓ Define success conditions before you build

Build

- ✓ Create the workflow visually in n8n
- ✓ Connect applications, APIs, and webhooks
- ✓ Move data between business tools

Run

- ✓ Add Claude to classify, extract, and generate
- ✓ Keep humans in control with approvals
- ✓ Handle errors and leave an audit trail

AI-augmented product work NEW

- ✓ Build the workflow in **n8n**
- ✓ Add **Claude** to classify, extract, and generate
- ✓ Connect systems with **APIs and webhooks**
- ✓ Keep people in the loop for **approvals and exceptions**
- ✓ Test from **trigger to business outcome**

05 · WHO SHOULD ATTEND

Business Owners

Replacing copy-paste work.

Operations Leads

Moving work without handoffs.

Product Managers

Automating operational glue.

Project Managers

Cutting repetitive follow-ups.

Consultants

Building client automations.

Marketers

Connecting campaigns and data.

Support Leads

Routing requests automatically.

Process Leads

Turning maps into running workflows.

Certification. No exam. You earn the AI Workflow Automation™ certification and leave with a complete workflow you can run from trigger to business outcome.

06 · COURSE CURRICULUM

2 modules, 2 days

The official 2026 module structure.

01 Day One: Design and Build the Workflow

- Identify the business process and desired outcome
- Map the current manual workflow
- Define triggers, actions, decisions, and outputs
- Build the workflow in n8n
- Connect applications and move data between systems
- Add rules, conditions, and routing
- Test the workflow from beginning to end

02 Day Two: Add AI and Make It Reliable

- Add Claude to analyze, classify, extract, and generate
- Work with APIs and webhooks
- Add human approvals and escalation paths
- Handle errors, incomplete information, and exceptions
- Add notifications, logging, and monitoring
- Improve workflow accuracy and reliability
- Run the completed automation from trigger to business outcome

07 · AI IN THIS COURSE

Two days, all of them hands-on

Day one is the workflow. Day two is AI, reliability, and a run from trigger to business outcome.

Map and build the workflow DAY 1

Take a manual process, define triggers and decisions, and build it in n8n so work moves between systems without copy-paste.

Add Claude inside the process DAY 2

Use Claude to classify requests, extract information, summarize, generate outputs, and support decisions in the workflow.

Keep humans in control DAY 2

Add approval and escalation steps for sensitive, financial, or customer-facing work.

Make it reliable DAY 2

Handle missing information, prevent duplicates, manage failures, and monitor the run.

PROMPTING TECHNIQUES YOU'LL TAKE AWAY

- Build the workflow in **n8n**
- Add **Claude** to classify, extract, and generate
- Connect systems with **APIs and webhooks**
- Keep people in the loop for **approvals and exceptions**
- Test from **trigger to business outcome**

RESPONSIBLE AI

A full topic, not a disclaimer. You'll work through common AI risks and the three aspects of responsible use:

- ✓ **Trustworthy AI** — reliable enough to base a decision on
- ✓ **Explainable AI** — you can say why it produced that
- ✓ **Human-centric AI** — the person stays accountable

08 · YOUR INSTRUCTORS

Taught by practising SPCs



Deadra Stevenson

CEO & Founder · SPC®

15+ years leading large-scale change and 30+ Lean-Agile transformations for Fortune and enterprise organizations. Pairs deep SAFe expertise with practical AI transformation guidance.



Marcus Ball

Enterprise Agile Coach · SPC®

Specializes in SAFe certification training and transformation coaching, helping teams improve flow, alignment, and the value they actually deliver.



Joe Puoci

Enterprise Trainer · SPC®

Delivers live virtual SAFe courses across the portfolio with a focus on real-world scenarios and skills learners can use the week after class.



Martina Svoboda

Enterprise Agile Coach · SPC®

Learner-centered facilitation spanning Agile transformation, organizational development, and change leadership.

ENROLL

\$400 ~~\$800~~ per seat, everything included

Weekday and weekend cohorts running throughout the year.
Groups of five or more save 25%; private cohorts can be scheduled around your PI calendar.

agile36.com/courses/ai-workflow-automation

ABOUT AGILE36

Agile36 is a transformation and technology enablement firm helping organizations accelerate performance, modernize operations, and build the capabilities required to compete in the digital era. For more than a decade we have partnered with Fortune 100 and Fortune 500 companies, government agencies, and universities to guide large-scale change.

This course is Agile36's own programme, built and delivered by our practitioners — hands-on, practical training that helps leaders adopt new ways of working and produce measurable results.



WEB

www.agile36.com

EMAIL

d.stevenson@agile36.com

BASED IN

Miami, Florida · Delivered live online worldwide

This is an Agile36 programme. It is not a Scaled Agile course and confers no SAFe® certification; the credential awarded is AI Workflow Automation™. Course content current as of version 2026. Pricing and schedules current at time of publication; see agile36.com for live availability.