

AI-Empowered SAFe® Scrum Master

Coaching responsible, AI-empowered teams

2 days

LIVE ONLINE

16 hrs

PDUS & SEUS

Included

EXAM + RETAKE

\$515

PER SEAT

NEW IN THIS RELEASE

A coaching topic on AI

Lesson 2 gains "Coaching responsible AI-empowered teams" — the Scrum Master's job when the team starts using these tools.

AI foundations up front

Lesson 1 now closes on AI-Empowered SAFe: model types, LLMs, prompting, RAG, and knowing when an agent is warranted.

Research and drafting

Lesson 3 adds AI-powered customer research plus a prompt, refine, and edit activity during PI Planning.



INSIDE THIS BROCHURE

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AT A GLANCE

Course version	26.7
Format	Live online
Duration	2 days · 16 hours
Credits	16 PDUs / SEUs
Exam	90 minutes
Passing score	80%
Exam attempts	First two included
Membership	1 year SAFe Studio
Prerequisites	None
Investment	\$515 \$1,030

Training a team?

25% off any group of five or more, plus private cohorts scheduled around your PI calendar. Email d.stevenson@agile36.com.

★★★★★ 4.9 / 5

Rated by learners on Google. Agile36 has trained professionals at Fortune 100 and Fortune 500 companies, government agencies, and universities for more than a decade.

WHAT CHANGED IN VERSION 26.7

AI-Empowered release

Version 26.7 reworks SSM around the AI-Empowered theme rather than adding a module at the end.

Responsible AI for coaches

Trustworthy, explainable, and human-centric AI are taught as coaching material, not as a compliance slide.

Innovation time gets a nudge

Lesson 5 suggests using the IP iteration to explore AI tools and workflows deliberately.

01 · PROGRAM OVERVIEW

The Scrum Master job, with AI in the team

This two-day course teaches the Scrum Master role as it is actually practised on an Agile Release Train — facilitating team events, preparing for and taking part in PI Planning, refining the backlog, and driving relentless improvement through Inspect & Adapt.

Version 26.7 adds the coaching problem every Scrum Master now has: the team is already using AI. The course covers the foundations, the responsible-use aspects, and the facilitation moves that keep a team accountable for what it ships — whatever helped produce it.

THE AGILE36 DIFFERENCE

PI Planning, iteration execution, and finishing the PI are taught as job skills — not ceremony scripts.

Every class is live, capped for discussion, and led by a certified SAFe® Practice Consultant.

2

Days, live and instructor-led

5

Lessons in the official 26.7 courseware

4

AI topics and activities across the class

80%

To pass the 90-minute SSM exam

WHAT'S INCLUDED



16 hours live

2 days of instructor-led virtual classroom — not recordings.



Exam + retake

Official exam fee with first two included.



16 PDUs / SEUs

Credit toward PMI and Scrum Alliance renewal requirements.



SAFe Studio

One-year membership plus SAFe Connect community access.



Digital workbook

The official 26.7 courseware, yours to keep and annotate.



AI prompt library

Reusable prompt patterns you can run the week after class.



Practice test

Free practice exam and preparation materials.



Free reschedule

Miss a session and join the next cohort at no extra cost.

Hands-on, not lecture. The class runs on activities, small-group discussion, role-play, and a running case study — including 4 AI activities where you write prompts, critique the output, and edit it into something a real team could use.

02 · WHY THIS CERTIFICATION, NOW

Your team already uses AI. Coaching it is the job now

Most Agile Teams adopted AI tools before anyone decided how they would be used. That leaves the Scrum Master facilitating a team whose drafts, estimates, and research may be partly generated — and still accountable for the quality of what gets demoed. This release gives you the vocabulary, the responsible-use framing, and the coaching moves to handle it.

1

New coaching topic: **Coaching responsible AI-empowered teams**

Source: Scaled Agile, *AI-Empowered SAFe® Scrum Master (26.7)* courseware.

3⁵

Lessons that now carry AI content or activities

3

Aspects of responsible AI taught as coaching material

WHERE THIS TRAINING LANDS

Agile36 has delivered this course into:

- ✓ Financial services and insurance
- ✓ Healthcare and life sciences
- ✓ Government and public sector
- ✓ Telecom and media
- ✓ Retail and logistics
- ✓ Higher education

“The SAFe Scrum Master course transformed how I facilitate teams. The PI planning and iteration execution modules were game-changers”

Brian Mitchell · Scrum Master

03 · DELIVERY MODE

- ✓ Live virtual classroom delivered remotely worldwide, over 2 days
- ✓ Taught by certified SAFe® Practice Consultants (SPCs), never contractors reading slides
- ✓ Cohorts kept small enough for real discussion and Q&A
- ✓ Open to attendees anywhere — weekday and weekend cohorts across US time zones, with private cohorts timed to your region

PREREQUISITES

- ✓ None. The course is open to all attendees.
- ✓ Familiarity with Agile or Scrum helps, but is not required.
- ✓ No prior AI experience is assumed — prompting is taught from the ground up.

04 · WHAT YOU'LL BE ABLE TO DO

Outcomes you can point to on Monday morning

The role

- ✓ Describe Scrum in a SAFe enterprise and the role of the Agile Team
- ✓ Define the Scrum Master role and how it differs from a manager
- ✓ Coach execution through effective team events
- ✓ Cultivate a high-performing team

Planning and executing

- ✓ Prepare for, and take part in, PI Planning
- ✓ Facilitate iteration planning, tracking, and backlog refinement
- ✓ Run the Iteration Review and drive relentless improvement
- ✓ Support DevOps and Release on Demand

Finishing the PI

- ✓ Coach the Innovation and Planning iteration
- ✓ Prepare the team for Inspect & Adapt
- ✓ Facilitate the Problem-Solving Workshop
- ✓ Turn problems into measurable improvement items

AI-augmented product work NEW

- ✓ Coach a team to get **measurable value** from AI, not novelty
- ✓ Use AI for **customer research** and know when the output is thin
- ✓ Draft and sharpen **stories and acceptance criteria** with generative AI
- ✓ Spot where AI is quietly **eroding built-in quality**
- ✓ Keep the team **accountable** for what it ships, whatever produced it

05 · WHO SHOULD ATTEND

Scrum Masters

New and experienced, at team level.

Team Coaches

Supporting one or more Agile Teams.

Agile Coaches

Moving into a SAFe environment.

Team Leads

Facilitating team events day to day.

Project Managers

Transitioning to Agile delivery.

Product Owners

Working closely with a Scrum Master.

Engineers & Testers

Stepping into facilitation.

RTEs

Coaching Scrum Masters across an ART.

Certification. Exam: 90 minutes, 80% to pass. Your first two attempts are included.

06 · COURSE CURRICULUM

5 lessons, 2 days

The official 26.7 lesson structure. Topics marked **AI** are new or reworked in this release — AI runs through the lessons rather than sitting in one at the end.

01 Introducing Scrum in SAFe

- Basic Agile development concepts
- Scrum basics
- The Agile Team in SAFe
- AI-Empowered SAFe — model types, LLMs, prompting, and when agents are needed

02 Characterizing the Role of the Scrum Master

- Defining the role of the Scrum Master
- Coaching execution with effective events
- Cultivating high-performing teams
- Coaching responsible AI-empowered teams — trustworthy, explainable, and human-centric AI

03 Experiencing PI Planning

- Preparing for PI Planning
- PI Planning — Day One
- PI Planning — Day Two
- Final plan review and PI objectives
- AI-powered customer research, and an activity to prompt, refine, and edit

04 Facilitating Iteration Execution

- Plan the iteration
- Track iteration progress
- Refine the backlog
- Facilitate the Iteration Review
- Facilitate relentless improvement
- Support DevOps and Release on Demand

05 Finishing the PI

- Coach the IP iteration
- Prepare the team for Inspect & Adapt
- Facilitate the Problem-Solving Workshop
- Using innovation time to let teams explore AI tools and workflows

EXAM BLUEPRINT WEIGHTING

Introducing Scrum in SAFe	10-12%
Characterizing the role of the Scrum Master	21-23%
Participating in PI Planning	14-16%
Facilitating the Iteration Execution	21-23%
Finishing the PI	14-16%
Augmenting the Scrum Master Role with AI	12-14%

07 · AI IN THIS COURSE

Coaching a team that has AI in the room

AI lands in three of the five lessons, and the emphasis is coaching: helping a team get real value from these tools without letting them outsource their judgment.

AI-Empowered SAFe LESSON 1

Get the vocabulary straight — AI, ML, DL, generative AI — then learn what a prompt actually is and when a team genuinely needs an agent.

Coaching responsible AI-empowered teams LESSON 2

A full topic on coaching teams to deliver measurable value with AI, built on the three aspects of responsible use.

Prompt, refine, and edit LESSON 3

Use AI-powered research to learn about customers, then practise editing generated output into something a team can plan against.

Explore AI in IP LESSON 5

Use innovation time to let the team try AI tools and workflows deliberately, rather than adopting them by accident.

PROMPTING TECHNIQUES YOU'LL TAKE AWAY

- Coach a team to get **measurable value** from AI, not novelty
- Use AI for **customer research** and know when the output is thin
- Draft and sharpen **stories and acceptance criteria** with generative AI
- Spot where AI is quietly **eroding built-in quality**
- Keep the team **accountable** for what it ships, whatever produced it

RESPONSIBLE AI

A full topic, not a disclaimer. You'll work through common AI risks and the three aspects of responsible use:

- ✓ **Trustworthy AI** — reliable enough to base a decision on
- ✓ **Explainable AI** — you can say why it produced that
- ✓ **Human-centric AI** — the person stays accountable

AI-EMPOWERED AGILITY — THE FOUR SHIFTS

SHIFT 01

Outcomes and intent

Direct the work by the result you want, not the tasks you'd have assigned.

SHIFT 02

Rapid experimentation

Shorter learning loops, because the cost of trying an option has collapsed.

SHIFT 03

Innovation at scale

Development and discovery running wider than headcount alone would allow.

SHIFT 04

AI-augmented teams

Cross-functional teams where AI is a working member, and a human still owns the call.

Aligned to Scaled Agile's *Achieving AI-Empowered Agility* framework article.

08 · YOUR INSTRUCTORS

Taught by practising SPCs



Deadra Stevenson

CEO & Founder · SPC®

15+ years leading large-scale change and 30+ Lean-Agile transformations for Fortune and enterprise organizations. Pairs deep SAFe expertise with practical AI transformation guidance.



Marcus Ball

Enterprise Agile Coach · SPC®

Specializes in SAFe certification training and transformation coaching, helping teams improve flow, alignment, and the value they actually deliver.



Joe Puoci

Enterprise Trainer · SPC®

Delivers live virtual SAFe courses across the portfolio with a focus on real-world scenarios and skills learners can use the week after class.



Martina Svoboda

Enterprise Agile Coach · SPC®

Learner-centered facilitation spanning Agile transformation, organizational development, and change leadership.

ENROLL

\$515 ~~\$1,030~~ per seat, everything included

Weekday and weekend cohorts running throughout the year. Groups of five or more save 25%; private cohorts can be scheduled around your PI calendar.

agile36.com/courses/scrum-master

ABOUT AGILE36

Agile36 is a transformation and technology enablement firm helping organizations accelerate performance, modernize operations, and build the capabilities required to compete in the digital era. For more than a decade we have partnered with Fortune 100 and Fortune 500 companies, government agencies, and universities to guide large-scale change.

As a **Scaled Agile Silver Partner**, we deliver accredited SAFe® courses led by industry-recognized SPCs — hands-on, practical training that helps teams adopt new ways of working and produce measurable results.



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